



Privacy statement

SanctIO B.V. • Postbus 636 • 7300 AP, Apeldoorn

SanctIO B.V., located at Cacaostraat 74, 1406 PX, Bussum, the Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

SanctIO B.V.
Cocoastraat 74
1406 PX
Bussum
The Netherlands
www.sanctio.com

SanctIO B.V.

Postbus 256,
1400 AG, Bussum
The Netherlands
+31 88 00 41 000

info@sanctio.com
www.sanctio.com

Personal data that we process

SanctIO B.V. processes your personal data because you use our services and / or because you provide them yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Sex
- Address data
- Telephone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Bank account number

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old, unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16 years. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via gdpr@sanctio.com and we will delete this information.



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For what purpose and on what basis we process personal data

SanctIO B.V. processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter
- To be able to call or e-mail you if necessary, to carry out our services
- To inform you about changes to our services and products
- To deliver services to you
- Analysis of your behaviour on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Processing personal data if we are legally obliged to do so, such as information that we need for our tax return.

Automated decision making

SanctIO B.V. does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example, an employee of SanctIO B.V.).

How long do we keep personal data

SanctIO B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

Sharing of personal data with third parties

SanctIO B.V. does not sell your information to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. SanctIO B.V. remains responsible for these processing operations.

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Cookies, or similar techniques, that we use

SanctIO B.V. uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. SanctIO B.V. uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it.

On your first visit to our website we have already informed you about these cookies and asked permission to place them.

You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

Cookies are also placed on this website by third parties. These are, for example, advertisers and / or the social media companies. An overview of these cookies can be found on the bottom of the legal notice page: <https://sanctio.com/en/legal-notice>

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by SanctIO B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to gdpr@sanctio.com

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

SanctIO B.V. would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

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How we secure personal data

SanctIO B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via gdpr@sanctio.com

Disclaimer

- This is an English translation of the Dutch Privacy SanctIO and is for information purposes only. In the event of any discrepancy or conflict between the Dutch and the English texts, the Dutch text will prevail.

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